



TO **IH Medical Staff Dictators**

FROM Voice Capture System Update Project Team

DATE November 21, 2024

RE: **Dictation/Transcription Platform Upgrade January 2025**

IH will be transitioning to a unified dictation/transcription software platform in January 2025. This transition aligns with the organization's strategy to enhance quality, streamline services, and improve patient-centered care. Onboarding to this platform will simplify the user experience, create operational efficiency, allow better system-wide coordination, and improve software reliability to ensure this critical system is available for all users.

**Impacted Pathology dictators – please refer to your Pathology-specific memo.*

What do I need to know?

- Continue to dictate using the telephone and new mobile app with transcription support.
- Fusion Dictate on computer workstations no longer available as of January 20, 2025.
- No scheduled downtime required.
- No impact to providers who use Fluency Direct to create their own documentation in MEDITECH using pDOC.



New! Mobile Dictation App for Dictation/Transcription

Dictate on your mobile device (iOS or Android) from anywhere with flexible recording, playback and editing options prior to sending to Transcription. Key features include:

- Prioritizing dictation.
- Putting dictations on hold to complete later.
- Ability to search for and select patient accounts/visits for hospital dictations.

Support and Resources

Educational materials and go-live support details will be available on the InsideNet Medical Staff Hub in December 2024.

If you have questions about the new dictation system, contact documentationsupport@interiorhealth.ca

Dictation/Transcription Options for Medical Staff

Telephone Dictation

- Completed by Transcription
- Dictate from any IH Cisco phone using #90
- Dictate using toll-free number from any landline



3M Fluency Mobile App

- Completed by Transcription
- Dictate on your mobile device (iOS or Android) from anywhere with flexible recording, playback and editing options
- No need for additional microphone
- Can put dictations on hold to complete later
- Ability to search for and select patient accounts/visits for hospital dictations



COMING SOON
JANUARY 2025

**Different than the 3M Mobile Microphone app used with Fluency Direct (below)*

Also Available

Fluency Direct and pDOC

- Using Fluency Direct voice recognition tool with a Speechmike, create documents directly into Meditech.
- Contact documentationsupport@interiorhealth.ca to learn more or sign up for training

