



Provincial Physician QI Coaching Program

What is it?

The Provincial Physician QI Coaching Program is a peer-to-peer coaching program designed to connect experts in quality improvement methodology with subject matter experts who are leading QI projects and/or initiatives within Doctors of BC's Joint Collaborative Committees (JCCs). Coaches are PQI Level 3 (or equivalent) trained physicians who provide QI coaching mentorship and support to the physician project lead (coachee) through regular check-ins and meetings, ensuring that the project has a solid foundation of quality improvement methodology, grounded in the Institute for Healthcare Improvement's (IHI) model for improvement and the modified Quadruple Aim Impact.

How does it work?



Intake

Physician project leads who require or request a QI coach complete a short intake online. This establishes the project profile by identifying key criteria such as: QI needs, clinical area of focus or specialty, region/health authority, and availability.



Matching

Based on the project profile, a suitable coach will be selected and matched with the project lead. PQI Central staff will facilitate the connection and provide resources and templates to maximize the experience of both the coach and coachee.



Coaching

The coaching relationship will be directed by the participants and will vary based on the needs of the coachee. Each coachee is eligible for up to 10 hours of QI coaching per project.



Wrap-up and Evaluation

At the end of the coaching relationship, participants evaluate the program, which contributes to program reporting and improvement. All feedback and evaluation data remains confidential and will only be used for research in aggregate form.



Coach Skill Development

All physician QI coaches will receive onboarding and training and will join our QI coach community of practice with access to additional training and resources designed to enhance skills and confidence in QI coaching.

What can I expect from QI coaching?

The coach will work with the coachee to support designing and implementing a QI project including, but not limited to prioritizing problems and defining aim statements, working effectively in teams, analyzing problems to find root causes, developing indicators and measurement plans, understanding data, developing change ideas, testing and adapting changes, sustainability, spread and publication/presentation.

For more information: <https://sscbc.ca/physician-engagement/provincial-physician-qi-coaching-program>