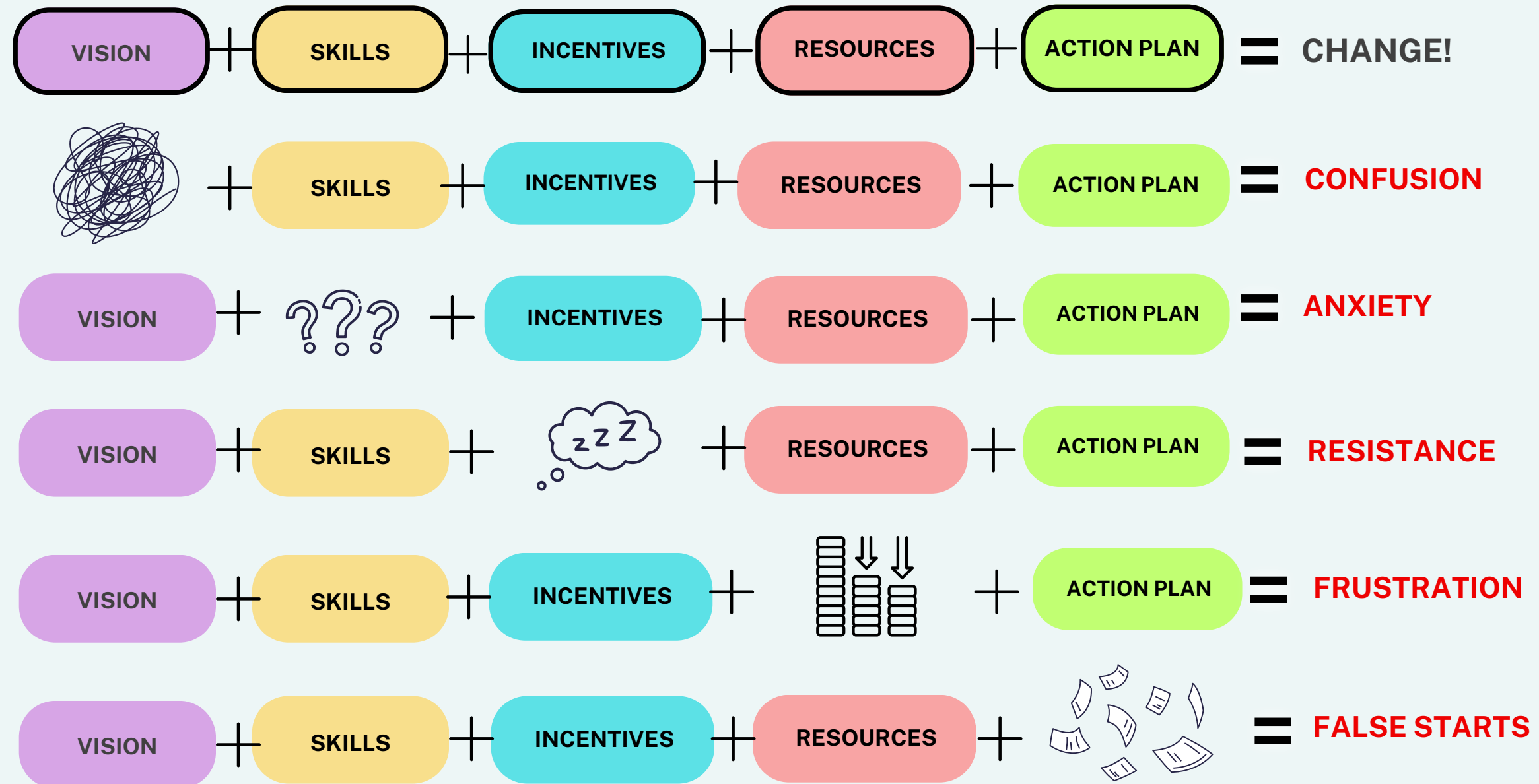


## Key Building Blocks for Successful Change



Adapted from the Lippitt-Knostrer Model for Managing Complex Change, 1991